



September 30, 2008

M. Robert Neulander MD
5700 W. Genesee Street, Suite 101 N
Camillus, NY 13031

VIA CERTIFIED MAIL

Dear Dr. Neulander:

Please be advised that, pursuant to section 16-b of your professional provider agreement with Excellus Health Plan, Inc., this agreement is being terminated effective January 1, 2009. This termination encompasses any and all professional provider agreements, contracts, addenda and exhibits you may have with Excellus Health Plan, Inc.

In addition, and as permitted by Public Health Law section 4406-d (3), all managed care agreements, contracts, exhibits and addenda you have with Excellus Health Plan, Inc. are not being renewed for 2009. Your final day as a participating provider with Excellus will be December 31, 2008.

As required by the Public Health Law, those patients that meet specific statutory criteria will be permitted to continue receiving care from you for so long as the law requires this coverage continue.

Regards,

A handwritten signature in cursive script that reads "Anne E. Zaccheo".

Anne E. Zaccheo
Director, Provider Relations